

Sales Bulletin

To: Sutphen Sales Representatives

From: Nick Faulkner Date: 3/5/2021

RE: Demo Truck Washing & Transfer II

Sutphen has added another truck wash option for demo trucks in Ohio and Indiana. We have established an account with **TNT Services** for drivers to wash demo trucks before returning to Sutphen or near the time of truck transfers. Locations and information for TNT Services is below.

We understand Professional Truck Washing on Roberts Rd has been unreliable recently with extremely long wait times. TNT Services is located further from Sutphen, but is a great option with some planning ahead. We expect quality service from this company. We expect to add two more truck wash options on the east and west side of Columbus in the near future.

We realize not all transfers take place in Ohio and transferring a clean demo truck can be a challenge. Sutphen will always reimburse the cost of (1) professional truck wash prior to each transfer of a demo truck. Preferably, the wash would take place as close to the transfer point (time & location) as possible. Please submit this expense along with fuel receipts.

Maintaining a clean presentable truck will continue to be the full responsibility of the dealership during the demonstration period. Demonstration program guidelines can be referenced on the dealer portal for more information and expectations.

Please provide the following information to TNT Services prior to a truck wash:

Account: Sutphen CorporationTruck #: HS-XXXX [number]

Name/POC: Driver's Name & Company

Please do not use this account and service for any truck other than a Sutphen demo truck prior to, during or after a transfer, unless otherwise agreed upon with Sutphen.

https://www.tntservices.com/drive-thru-truck-wash-bay/

Columbus

Hours of Operation:

7:30 a.m. – 6:00 p.m. EST Monday thru Friday

8:00 a.m. – 4:00 p.m. EST Saturday

Phone: (614) 662-3110

3220 Toy Road, Groveport, Ohio 43125

Get Directions



Sales Bulletin

Cincinnati

Hours of Operation:

7:30 a.m. – 5:00 p.m. EST Monday thru Friday

Phone: (513) 860-3282

11910 Mosteller Rd, Sharonville, OH 45241

Get Directions

Indianapolis

Hours of Operation:

8:00 a.m. – 5:00 p.m. EST Monday thru Friday

Phone: (317) 342-4378

1099 Kentucky Ave, Indianapolis, IN 46221

Get Directions